



Certificate II in Hospitality

National ID: SIT20316 | State ID:AZW1

Do you want a career that could take you all over the world?

This qualification reflects the role of individuals who have a defined and limited range of hospitality operational skills and basic industry knowledge. They are involved in mainly routine and repetitive tasks and work under direct supervision.

This qualification provides a pathway to work in various hospitality settings such as restaurants, hotels, motels, catering operations, clubs, pubs, cafes and coffee shops.

Gain these skills:

- serve alcohol responsibly
- make espresso coffee
- serve food
- provide excellent customer service
- comply with hygiene standards
- workplace health and safety

Your qualification prepares you for roles such as:

Bar attendant, bottle shop attendant, café attendant, catering assistant, food and beverage attendant, front office assistant, gaming attendant, porter and room attendant.

Further Study Option(s)

Certificate III in Hospitality

Certificate IV in Hospitality

Diploma of Hospitality Management

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Course Overview



Location	Duration	Competitive	Selection criteria
Bentley	One semester	No	No selection criteria



Location	Duration	Competitive	Selection criteria
Albany	Six months	No	No selection criteria
Bunbury	Six months	No	No selection criteria