



Certificate III in Aviation (Ground Operations and Service)

National ID: AVI30319 | State ID: BET4

Ready to lift off your career in the exciting and fast-paced Aviation industry? This nationally recognised qualification will get you job ready to work as an airport baggage handler or customer service operator in ground operations at airports and charter or tourism companies.

During this training you will learn the foundations of Aviation and gain key skills to perform an integral role which helps to ensure the smooth and safe running of airports around the clock, along with the highest delivery of service to customers.

Be guided by our expert lecturers who are industry professionals as you are equipped with solid knowledge in handling a diverse range of situations with passengers, managing complex check-in procedures, operating airline communication systems, advanced driving on simulated airport aircraft movement areas and more. You'll learn to operate effectively as part of a team and gain skills to boost your employability including communication, initiative, self-management and problem-solving.

This qualification will give you an entry point in working in ground operations across a multitude of industries, and can also lead to supervisory and management opportunities.

The course is also offered as a workplace traineeship to new and existing workers in airport ground operations.

Your qualification prepares you for roles such as:

Aircraft baggage handler | Freight handlers

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Course Overview



Location	Duration	Competitive	Selection criteria
Jandakot	One semester	No	No selection criteria