Certificate III in Information Technology

National ID: ICT30120 | State ID:BFF7

Gain a broad range of ICT skills

This qualification provides you with the skills and knowledge to support information technology activities in the workplace across a range of information and communication technologies (ICT) areas, including **programming**, **networking** and **technical support**.

This Certificate III in Information, Digital Media and Technology gives you the foundation skills to begin a career in ICT. You may follow a career pathway into the ICT industry in areas including **cyber security**, **programming**, **networking** or **web design**.

Gain these skills in this general focus stream

- **hardware installation** and **maintenance**
- supporting **PC operating systems**
- **networking operating system** installation and management
- **Microsoft Office** applications and documentation
- **ICT helpdesk** skills

All certificate III qualifications include these core skills:

- programming, ethics and privacy
- personal data protection
- critical thinking
- teamwork and ICT client support

Your qualification prepares you for roles such as:

ICT Customer Support | ICT Help Desk Officer | ICT Help Desk Technician | System Support Officer

Other job titles may include:

- IT Technician
- Customer Service Representative (ICT)
- User Support Specialist

Further Study Option(s)

Certificate IV in Information Technology [Networking]

Certificate IV in Information Technology, [Programming]

Certificate IV in Web-Based Technologies, Certificate IV in Cyber Security

Apply now

Course Overview

North Metropolitan

Location	Duration	Competitive	Selection criteria
East Perth	One semester	No	No selection criteria
Joondalup (Kendrew Crescent)	One semester	No	No selection criteria
Midland	One semester	No	No selection criteria
Perth	One semester	No	No selection criteria

South Metropolitan

Location	Duration	Competitive	Selection criteria
Armadale	One semester	No	No selection criteria
Rockingham	One semester	No	No selection criteria
Thornlie	One semester	No	No selection criteria

South Regional

Location	Duration	Competitive	Selection criteria
Albany	One semester	No	No selection criteria
Busselton	One semester	No	No selection criteria