



# Certificate II in Health Support Services

National ID: HLT23221 | State ID: BID0

## Open the door to a career in health

The Certificate II in Health Support Services will enable you to work in the **health or aged care sector** in a variety of different environments such as a **hospital assistant, patient services assistant, catering staff, hospitality services, cleaner, and stores person**.

Throughout the course, you will gain the knowledge and hands-on practical skills to work effectively with others in a team environment, communicate in the workplace and apply workplace health and safety and infection control practices. In addition, you will gain a range of skills that will enable you to work as a member of a team that provides support for the effective functioning of health services.

The Certificate II in Health Support Services can also provide you with a range of different study pathways to other courses in health including:

- Pathology collection
- Sterilisation services
- Health services assistance
- Individual support in ageing or disability
- Dental laboratory assisting
- Population health

## Gain these skills

- Develop sound communication skills
- Perform general cleaning tasks in a clinical setting
- Receive transported food
- Prepare and maintain beds
- Transport individuals
- Undertake routine stock maintenance including linen supplies

## Your qualification prepares you for roles such as:

Hospital Orderly | Wardsperson | Patient Services Assistant | Personal Care Assistant

Other job titles may include:



Government of **Western Australia**  
Department of **Training**  
and **Workforce Development**

- Health Support Services Worker
- Kitchen Attendant
- Food Services Deliverer
- Housekeeping Attendant

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## Course Overview



Location	Duration	Competitive	Selection criteria
Mount Lawley	One semester	No	No selection criteria